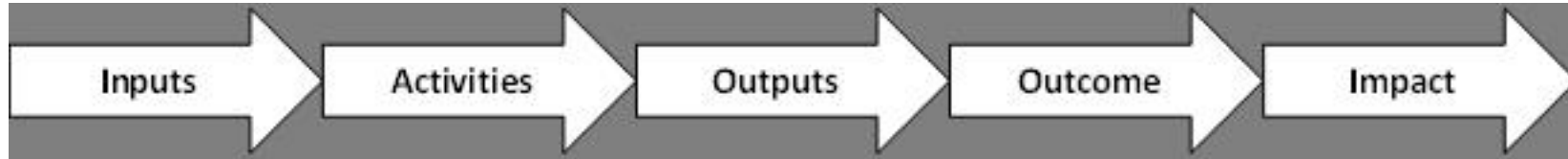


Workshop Activity

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Outputs and Outcomes



Outputs

Directly produced by the project; as long as you completed the project [activities](#), you will create an output

Typically tangible and easy to measure

Not the reason why the project was necessary

Outcomes

Produced from the project outputs; just completing the project activities does not guarantee that the outcomes were also achieved

Typically more intangible and harder to measure

The reason why the project is necessary

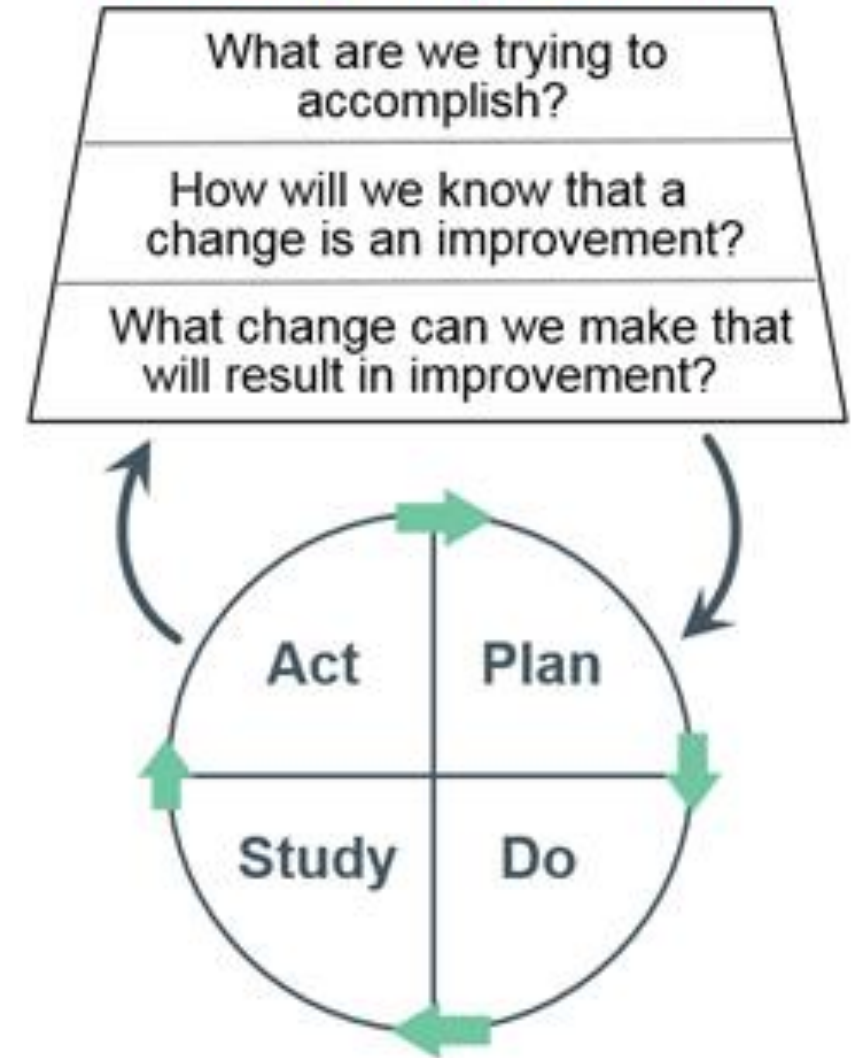
Examples

Project	Output	Outcome
Disaster relief	Provided 20 blankets to hurricane victims	Beneficiaries are warm, more comfortable, and are less likely to become sick
Health	Supplied 2,000 bed nets to families in rural India	Lowered Malaria outbreaks, increasing life expectancy and quality of life for affected children
Education	Trained 50 primary school teachers	These 50 teachers educated 1,250 pupils, enabling these children to find better jobs and move on to higher-level education

Today's Activity

- Decide which category your project fits
- In pairs/groups identify something from your project that you would like to quality assure
- Describe the outcome you want
- What evidence would demonstrate you have successfully achieved this?
- What tools would you use?
- What are the barriers to success?
- Show your work on a flipchart

Model for Improvement



Some tools and measures

- Benchmarks
- International standards
- Performance Indicators
- Peer review
- External review
- Satisfaction survey
- Observed change in behavior
- Frequency monitoring
- Flowchart
- Test results
- Participation rates
- Resource utilization
- Employment rates
- Graduation rates